

November 2019

Five Habits to Help You Win at Life

Changing five simple things to introduce to your daily routine could make a significant to your business and personal life.



to learn more from people we encounter every day.

Thanks to Alan Aucoin of [Quarterdeck](#) for leading the meeting, to Paul Rawlinson of [Baltzersen's](#) for facilitating the meeting, and to the [Crown Hotel](#) for hosting us.

That was the message from Alan Aucoin, Head of Training at Quarterdeck. Speaking to a busy room of Chamber members and guests, he discussed the way that small changes in approach can have a wider impact on our lives.

For example, he spoke about the power of asking insightful questions, the connections they create between people and the things we can learn. He also invited us to think about the amount of time we spend talking compared to the time spent listening, which could allow us

Well done to [Harrogate Town](#), who put up a good fight against Portsmouth in the first round of the FA Cup on the night of our meeting (watched by a number of Chamber members who had sent their apologies!). After a power cut delayed kick-off, Town made a great start with an early goal. Although the final scoreline was 2-1 to Portsmouth, the home team did Harrogate proud against the former winners of the tournament.

Christmas begins in Harrogate

Another Harrogate Christmas Market has come to an end, all organised with hard work from the team of volunteers. Congratulations to everyone involved.

As with all events, we are keen to have feedback from any businesses involved or affected, whether trading at the market or in the surrounding area. Please let us know what impact the market had on your business using the contact details at the foot of the page, so we can continue to represent you for future events of all kinds.



Business News

Azumas arrive in Harrogate: The much-anticipated Azuma trains are set to begin service next month, including an increase in the number of direct services between Harrogate and London. From Sunday 15th December there will be six daily services running directly from Harrogate to London, and six coming back, seven days per week. The Azuma trains promise many benefits including more leg room, improved Wi-Fi and better accessibility. These direct services



were the aim of a long-running Chamber campaign so it's great to see them arriving. You'll find full details of the new timetable [on our website](#).

Financial review: True Financial Design has produced an Economic Review of October 2019, including: UK set to avoid recession, signs of slowing labour market, Market updates, and Economic cost of Brexit. Read more via their website: www.truefinancialdesign.co.uk/b/economic-review---october-2019

Stray repairs: HACS have been awarded the contract to carry out repairs to the Stray following the UCI cycling and bad weather over recent weeks. They are working with Harrogate Borough Council, Yorkshire 2019 and their insurers to make sure the Stray is looking its best again next year.

Yorkshire Christmas Concert: Henshaws invites you to get the festive season started with its Christmas Concert at St Wilfrid's Church on Wednesday 11th December at 7pm.

The line-up includes the New York Brass Band, soprano Elizabeth Frankland, Ashville College choir, Henshaws' resident band The Hotspots and many more. With mince pies and mulled wine on offer, tickets are £10 (concessions £7) and free for guides and personal assistants. Book tickets by calling 01423 799619 or www.henshawsarts.org.uk/Event/carols-by-candlelight.



Congratulations: Yorkshire Tea is now the best-selling tea bag in the UK! Taylors of Harrogate's leading product has overtaken PG Tips in the traditional black tea market. Yorkshire Tea now boasts more than 28% of the market value after hitting second place in the tea stakes in 2017 when it passed Tetley

Next month: Business Safari

Our December meeting is our ever-popular Business Safari, a speed networking event designed to give Chamber members the opportunity to introduce themselves to and get to know dozens of fellow business leaders in one evening.

With a significant number of new members joining our ranks in the last couple of months, we're expecting a great turn-out from new faces, so it's a great chance for established members to get to know some new businesses.

As well as the fun, structured networking, we'll have a free buffet for all participants. All you need to do is turn up—and bring a stack of business cards.



The meeting takes place on Monday 2nd December from 5.30pm at Harrogate College's Bistro on the Park. Book your place at www.harrogatechamber.co.uk—and remember, it's one place per business on a first come, first served basis. Don't miss out!

Meetings in 2020

Our 2020 diary of events is on the website now. Please put the dates in your diary. We'll be sending more details about our speakers and topics nearer the time and inviting you to sign up to attend each meeting.

New Members

Welcome to all the new members who have joined us in the last month. You can find their full details in the Directory on our website—and don't forget to look out for them at an upcoming meeting too.

Brackenfield School

Nicola Matthews

www.brackenfieldschool.co.uk

01423 508558

Harrogate Holiday Apartments

Lydia Pyrah

07391 359527

Star Serviced Apartments

Krish Siva

www.starservicedapartments.com

07718 310271

Harewood Group

Cher Newton

www.thekingsclubharrogate.com

07939450349

Dancing in the Mindfield

Sarah Bryson

www.dancinginthemindfield.co.uk

07879634011

New members are invited to introduce themselves at their first meeting. Please let Sandra know if you wish to do so.